

Villa Smile B&B och Kanotuthyrning

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### **What happens if I cannot start the trip due to Covid 19?**

Important note regarding cancellations due to the CORONA situation.

Due to many (justified) inquiries, here is some information on how to deal with cancellations.

Unfortunately, due to questionable publications, fake news about traveling to Sweden is circulating again and again.

It is understandable that unrest arises and that cancellations are initiated, which often lack the basis.

Here are some important notes:

- You can get information about regulations on the website of the Foreign Office and your respective regional administration.
- If it is not possible to go on vacation due to border closings / travel bans issued by the authorities, we will either refund the payments already made or give you the option to postpone your trip to the next season.
- This also applies if a traveller falls ill with Covid-19. Appropriate official evidence must be available. In this case, payments made will not be reimbursed, but will be parked as credit for the new booking. The new booking must be made at least the same size
- This regulation only applies to the direct borders between Germany and Sweden, but not for routes via third countries such as Denmark, Norway, Poland or the Baltic States, which often go their own way in the pandemic.
- We therefore recommend planning the route directly from Germany to Sweden. (This also saves you costs for multiple tests at each border)
- As always, our terms and conditions apply to all other cases of prevention. You can view and download these on our website at any time.